

TIPSHEET FOR SHIP COUNSELORS

NEW MEDICARE CARDS

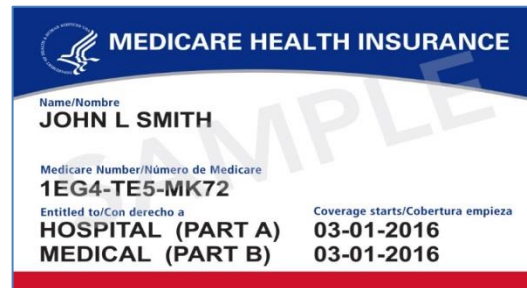
THEME: NEW CARD, NEW NUMBER, BETTER PROTECTION

How does new card protect you? It does NOT have your signature, Social Security Number, or Gender.

Current Card:



New Card:



New number

- called **MEDICARE BENEFICIARY IDENTIFIER (MBI)**
- 11 characters, mix of letters and numbers
- Random number -not associated with SSA number, or how collecting benefits

Beneficiaries with effective date of April 1, 2018 or later, will get new card right away.

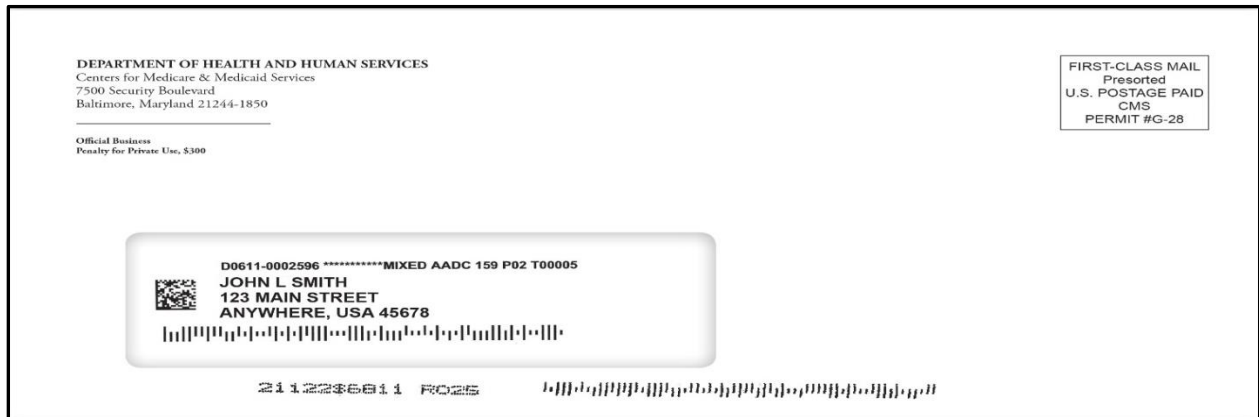
Current beneficiaries will be mailed cards from April 2018 to April 2019.

New Jersey mailing during the month of August 2018!

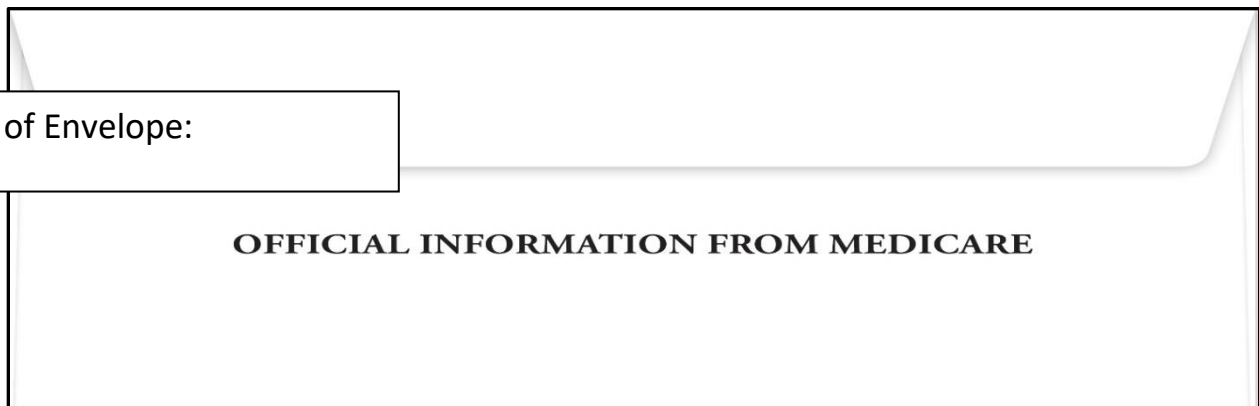
REMINDERS FOR CLIENTS:

- New cards are FREE. Beware of scams asking for money or bank information over the phone related to the new cards.
- Mailing will take time. Your card may arrive at a different time than your friend or neighbor.
- Make sure your mailing address is up to date. Contact Social Security to check at 1-800-772-1213 or ssa.gov/myaccount.
- Only your Medicare number is changing. Your Social Security number stays the same. Keep any insurance cards you have from your Medigap, Part D, Medicare Advantage or retiree health plans.
- Your Medicare coverage and benefits will stay the same.

Mailing envelope will look like this from DEPARTMENT OF HEALTH AND HUMAN SERVICES, CMS:



Back of Envelope:



- Start using your new card as soon as you get it.
- Beginning January 1, 2020, you can only use the new Medicare card and new number.
- Be sure to destroy your old red, white, and blue Medicare card.
- Health care providers can look up your new Medicare number if you forget your card.

Resources: CMS Outreach and Education materials for partners:

<https://www.cms.gov/Medicare/New-Medicare-Card/Partners-and-Employers/Partners-and-employers.html>

Short Informational Video : Animated video about the new card and what to expect

<https://youtu.be/DusRmqzQnLY>

Information for people with Medicare: [go.medicare.gov/newcard](https://www.go.medicare.gov/newcard)